

Erie Insurance offers a broad range of services to meet your personal insurance needs, including auto, boat and a variety of home and tenant insurance policies. ERIE also offers a variety of business insurance products to meet the needs of both small and large businesses. Erie Family Life Insurance offers a complete line of products to meet individual and business life insurance needs. **This brochure is not an insurance policy.** The policy contains the specific details of the coverages, conditions, and exclusions. All coverages are not available in all states. Your ERIE Agent can offer you professional advice and answer any questions you may have before you buy. **ERIE embraces the principle of "equal professional service."** That means that every applicant, Customer and claimant receives the high caliber service that is our hallmark. ERIE does not tolerate unlawful discrimination, and we expect our Agents to adhere strictly to that nondiscriminatory philosophy as well. ERIE assesses each risk on its own merits and relies on objective underwriting criteria designed to evaluate the nature and extent of each risk. **ERIE® insurance services are provided by one or more of the following insurers:** Erie Insurance Exchange, Erie Insurance Company, Erie Insurance Property & Casualty Company, Flagship City Insurance Company and Erie Family Life Insurance Company (home offices: Erie, Pennsylvania) or Erie Insurance Company of New York (home office: Rochester, New York). Not all companies are licensed to operate in all states. Not all products are offered in all states. Go to erieinsurance.com for company licensure and territory information. Equal opportunity insurer. **Nothing in this advertisement constitutes an offer of insurance. It is only intended to provide a general description of coverage offered.** Eligibility for insurance coverage will be determined at the time of application, based upon applicable underwriting guidelines and rules in effect at that time. The insurance products and rates, if applicable, referenced in this advertisement are in effect as of March, 2011 and may be changed at any time. All insurance products are subject to terms, conditions and exclusions not described in this advertisement.

*Erie Family Life Insurance products are not available in New York.

In Case You Have an Accident



“You’ve just been in an accident. Step one: take a deep breath. Now, continue reading the next steps to help you remember what to do.”

What to do when you have an accident:

- 1. Protect yourself,** your auto and any other property from further damage as best you can.
- 2. Call the police** as soon as possible if someone is injured, damage is extensive, your vehicle has been stolen or you need assistance.
- 3. Don't say you're liable** or sign a statement unless it's authorized by ERIE®.
- 4. Fill out the information on this card** while you are at the accident scene. This will help you later when you fill out the formal claim report that you need to file with your Agent or your local ERIE office.
- 5. Report the claim** to your Agent or to ERIE as soon as possible. For your convenience, you can also report the claim on ERIE's Web site at erieinsurance.com. And remember, under ERIE's auto policy, if you don't report the claim to ERIE or your Agent as soon as possible, an unconditional discharge of coverage can result. If you are a commercial driver, let your employer know about the accident right away.

Fill out these questions to record all the details of the accident.

My auto insurance policy number:

My Agent's name and telephone number:

1. Other Vehicle Involved

Make of Vehicle _____ Year _____

Type _____

Plate No. & State _____

Driver _____

Address _____

Phone (H) _____ (W) _____

Owner _____

Address _____

Phone (H) _____ (W) _____

Describe Damage _____

Insurance Company _____

Policy Number _____

2. Witnesses/Occupants

() Witness () Occupant

Name _____

Address _____

Phone (H) _____ (W) _____

() Witness () Occupant

Name _____

Address _____

Phone (H) _____ (W) _____



Home Office • 100 Erie Insurance Place • Erie, PA 16530
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3. Persons Injured

Name _____ Age _____
 Address _____
 Phone (H) _____ (W) _____
 Nature of Injuries _____
 Seat Belt Used: Yes _____ No _____
 Name of Hospital _____

 Name _____ Age _____
 Address _____
 Phone (H) _____ (W) _____
 Nature of Injuries _____
 Seat Belt Used: Yes _____ No _____
 Name of Hospital _____

 Name _____ Age _____
 Address _____
 Phone (H) _____ (W) _____
 Nature of Injuries _____
 Seat Belt Used: Yes _____ No _____
 Name of Hospital _____

 Name _____ Age _____
 Address _____
 Phone (H) _____ (W) _____
 Nature of Injuries _____
 Seat Belt Used: Yes _____ No _____
 Name of Hospital _____

4. Police Investigation

() Yes () No
 Police Department _____
 Officer's Name _____
 ID No. _____
 Department Location _____
 Incident Number _____

5. Date, Time and Place of Accident

Date _____ Time: _____ a.m./p.m.
 State _____ County _____
 City _____
 On _____
 At or Near _____

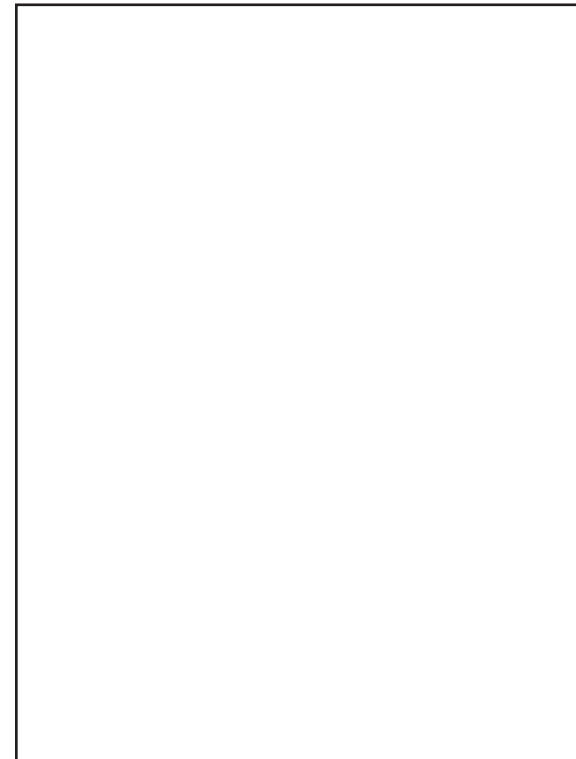
6. Property Damage other than Vehicle (mailbox, buildings, fence, personal effects, etc.)

Property Owner _____
 Address _____
 Phone (H) _____ (W) _____
 Describe Damage _____

7. Driver Account of Accident

How fast was your vehicle going at the time of the accident? _____
 What was the speed of the other vehicle? _____
 Explanation of the accident: _____

Draw a diagram of the accident below:



Reporting your claim

To report your claim from anywhere in the U.S. or Canada, call your Agent or the Claim Office* listed below NEAREST YOUR HOME.

State	*Claim Office	Call Toll Free
IL	Illinois	888.335.3743
	Fort Wayne	800.892.5655
IN	Indianapolis	800.624.1620
	Silver Spring	800.492.2709
DC	Silver Spring	800.492.2709
MD	Silver Spring	800.492.2709
	Hagerstown	800.533.5602
NC	Charlotte	800.473.3882
	Raleigh	800.533.3982
NY	New York	800.333.0823
OH	Canton	800.362.6541
	Columbus	800.282.1702
PA	Allentown/Beth	800.322.9026
	Erie (Home Office)	800.458.0811
	Erie (Claims)	877.771.3743
	Harrisburg	800.382.1304
	Johnstown	800.241.4209
	Murrysville	800.553.3367
	Philadelphia	800.821.2902
Pittsburgh	800.922.1824	
VA	Richmond	800.322.3743
	Roanoke	800.533.3743
	Waynesboro	800.542.2250
TN	Knoxville	888.922.3743
WI	Wisconsin	877.740.3743
WV	Parkersburg	800.642.1948

* If you have a claim, we are here to serve you 24 hours a day, 7 days a week!

* To report your claim after hours (5:30 p.m. to 8:00 a.m.) or on weekends, please call your Agent or our After Hours Claims Service toll free at 1.800.367.3743.

* To report a glass claim, call ERIEGlass at 1.800.552.ERIE (3743).

* **CALL THE ERIE INSURANCE FRAUD FINDERS® HOTLINE Toll Free 1.800.368.6696** to confidentially report information on insurance fraud activities.

* Provided as a courtesy by Erie Insurance. For additional brochures, call your ERIE Agent.